

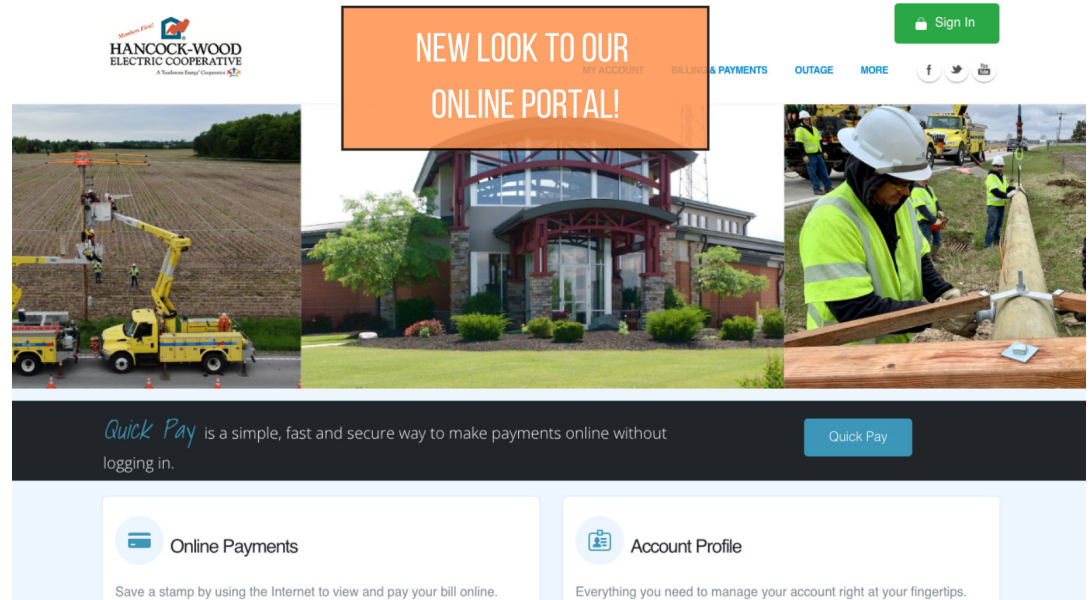
HANCOCK-WOOD ELECTRIC COOPERATIVE CONNECTIONS DIGEST

1399 Business Park Drive South, P.O. Box 190, North Baltimore, OH 45872 • hwe.coop • info@hwe.coop • 800-445-4840



Updated Online Account

Many members utilize the online account or customer portal for a convenient way to pay their bill or report an outage. In October, the portal and the mobile app got a new streamlined look. Members can still pay your account online, report an outage and see your monthly electric usage. If you have not signed up for an online account, you can do so anytime by logging into our website and registering. Members can also download our mobile app by searching “HWE Connect” in your phone’s app store. The free app also allows members to report outages and make payments easily. If you have any questions about your online account or the mobile app call our office at 800-445-4840.



Members Gather for Fall Legislative Meeting

Hancock-Wood members gathered at the fall Legislative Event in October to hear State Senator Rob McColley and State Representative Jon Cross speak about important political issues.

Members enjoyed a free lunch while hearing about the energy issues in Washington that could directly impact our electric cooperative. Hancock-Wood leaders know how important it is to make sure our members are educated on ways they can help keep electricity rates affordable in rural Ohio.



Also in attendance were representatives from our statewide organization, Ohio’s Electric Cooperatives. Chief Operating Officer Craig Grooms spoke about updates at the Ohio generation and transmission plant. Lastly, three lucky PAC contributors won \$200 bill credits. Participating in the PAC is your opportunity to support state and federal elected leaders and candidates who support electric co-ops. To learn more call our office at 800-445-4840.